$\frac{\mathbf{J} \cdot \mathbf{V} \mathbf{I} \mathbf{G} \mathbf{A} \mathbf{S}}{1887}$

QUALITY AND ENVIRONMENT POLICY

J·VIGAS S.A. is a company that is committed to meeting the legal requirements and those specified by customers, as well as those that involve an improvement in both the product and the production process.

The premise at J-VIGAS is to guarantee quality through the homogeneity of the product on three levels: sensory, physical, and visual.

The production processes at J-VIGAS are environmentally friendly, applying measures that are put into practice by the human team, with the aim of minimizing the negative effects on the environment. In this sense, we work to reduce the environmental impact, we encourage the rational use of natural resources and a clear awareness of favoring our environment, not only through our work but also by involving all our suppliers and customers.

J·VIGAS is committed to protecting the environment, including pollution prevention and the sustainable use of resources.

The human team of J·VIGAS works with the ideal conditions both in terms of facilities, work environment, and safety; is trained and informed of everything related to your job. From the point of view of continuous improvement, J·VIGAS takes into account all the suggestions provided by the human team.

J·VIGAS is a company based on two pillars:

• Great respect for tradition and experience gained through the generations past and present, with more than 130 years of history.

• Adaptation of the latest technological trends, which allow modernization and continuous improvement.

The combination of tradition and modernity makes it possible to make a cork of the best quality.

Customer satisfaction is a basic principle for J·VIGAS. That is why it is essential to establish a balance between the costs of structure and research and the control of the production process and the quality of raw materials, concluding a correct dimension of the company.



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This dimension strengthens the four basic concepts on which we invest our efforts:

- **Quality:** It is obtained thanks to the constancy in the combination of control of the raw material, the fulfillment of the requirements of the process, and to fulfill the needs of the customer, through the System of Management of Quality, Environmental Management.
- Service: Through the permanent provision of both technical and commercial staff to the needs and suggestions of our customers. This arrangement is the result of the correct size of the organization.
- **Customization:** The direct contact between the technical and commercial staff with the clients allows total proximity.
- **Safety:** This is achieved by applying the HACCP-based Food Safety Management Systems.

The total commitment, both of the management and of the human team of J · VIGAS, is to elaborate corks of maximum quality, using all the means to guarantee the supply of corks that ensure the best conservation of the calm and sparkling wines of our customers.

Management makes this policy accessible and makes it available to its customers, all its employees, suppliers, and other interested parties.

The Policy is kept up to date through periodic reviews, coinciding with reviews of the system by management, in order to take into account changes in environmental conditions and information received. In this sense, the management provides and will provide all the human, technical and economic means necessary to achieve the objectives and goals that are established, scheduled, and periodically.

Palafrugell, March 23, 2020

Raul Vigas CEO

